

# GDPR

This Privacy Notice is for European Economic Area (EEA) visitors and customers. It supplements the information in our general [Parablu's Privacy Notice](#), in which we describe how we collect and use your personal data, what we do with the collected data, with whom we share the data, how long we store it and how you can exercise your privacy rights. In this supplemental notice, we provide additional information which is required under European data protection law.

Please also review our [Terms of Use](#) and [Data Processing Addendum](#) which describe what we can expect from each other when you use our products and services.

## Who we are

Parablu services are provided by Parablu Inc. (a California Corporation with Entity #C3701405; Registered address: 447 Sutter St, Suite 405, #674 San Francisco, CA 94108, USA Contact: (408) 775-6571

We are a provider of secure data management services and provide solutions for data backup, archiving, content collaboration and secure file sharing. Our solutions can be deployed as licensed software by organizations on their infrastructure, or used as managed services we host using hosting providers such as [Microsoft](#), [Amazon](#) and [Linode](#).

Please note that if you are using the Parablu managed services platform then your company assumes the role of the data controller and Parablu is the data processor.

## Legal basis for processing your personal information

Under the European data protection rules, we are required to inform you on which legal basis we do the processing of personal data. Our legal basis for collecting and using the personal information described above will depend on the personal information concerned and the specific context in which we collect it. We will normally collect personal information from you only where we have your consent to do so, where we need the personal information to perform a contract with you, or where the processing is in our legitimate business interests. In some cases, we may also have a legal obligation to collect personal information from you.

If we ask you to provide personal information to comply with a legal requirement or to enter into a contract with you, we will make this clear at the relevant time and

advise you whether the provision of your personal information is mandatory or not (as well as of the possible consequences if you do not provide your personal information). Similarly, if we collect and use your personal information in reliance on our legitimate business interests, we will make clear to you at the relevant time what those legitimate business interests are.

If you have questions about or need further information concerning the legal basis on which we collect and use your personal information, please contact us at [info@parablu.com](mailto:info@parablu.com).

## **International data transfers**

As far as possible, we will make attempts to ensure that your personal and non-personal information is stored in the respective country of origin.

If you are a customer using our hosted services, and if we need to transfer your data out of the UK, EEA or Switzerland to the U.S., we strive to adhere to the EU-US and Swiss-U.S. Privacy Shield Frameworks, as set forth by the U.S. Department of Commerce.

If we have received your personal information in the U.S. and subsequently transfer it to a third-party agent or service provider for processing, we strive to ensure that such third-party agent or service provider processes your personal information in a manner consistent with the Privacy Shield Principles.

You can direct any questions or complaints about the use or disclosure of your personal information to us at [info@parablu.com](mailto:info@parablu.com). We will investigate and resolve any complaints or disputes regarding the use of personal information within forty-five (45) days of receiving your complaint.

For information on how to request access, rectification or deletion of your personal information if it is inaccurate or processed in violation of the Privacy Shield, see the “Your data protection and privacy rights & choices” section which follows.

## Your data protection and privacy rights & choices

If you live in one of the countries of the European Economic Area (EEA), or if you use our service from one of these countries, you have the following rights, which you can exercise at any time as described or by contacting us:

- If you wish to **access** your personal information that Parablu collects. Write to us at [info@parablu.com](mailto:info@parablu.com).
- You can **correct, update or request deletion** of your details in your Account by contacting us at [info@parablu.com](mailto:info@parablu.com).
- You can **object to processing** of your personal information, ask us to restrict processing of your personal information or request portability of your personal information where applicable and technically possible.
- If we have collected and processed your personal information with your consent, then you can **withdraw your consent** at any time. Withdrawing your consent will not affect the lawfulness of any processing we conducted prior to your withdrawal, nor will it affect processing of your personal information conducted in reliance on lawful processing grounds other than consent.
- You have the right to **opt-out of marketing communications** we send you at any time. You can exercise this right by writing to us at [info@parablu.com](mailto:info@parablu.com) or by using the unsubscribe link provided in each email. It may take up to 3 business days to remove you from our marketing lists. Please note that even after you opt out, you could still receive Service Emails from us.

## Contact us

For any queries and concerns regarding our privacy policy and data protection practices, please write to [info@parablu.com](mailto:info@parablu.com).