

CCPA

This Privacy Notice is for visitors and customers who reside in the State of California. It supplements the information in our general Parablu Privacy Notice, in which we describe how we collect and use your personal data, what we do with the collected data, with whom we share the data, how long we store it and how you can exercise your privacy rights.

Please also review our [Terms of Use](#) and [Data Processing Addendum](#) which describe what we can expect from each other when you use our products and services.

Who we are

Parablu services are provided by Parablu Inc. (a California Corporation with Entity #C3701405; Registered address: 447 Sutter St, Suite 405, #674 San Francisco, CA 94108, USA Contact: (408) 775-6571

We are a provider of secure data management services and provide solutions for data backup, archiving, content collaboration and secure file sharing. Our solutions can be deployed as licensed software by organizations on their infrastructure, or used as managed services we host using hosting providers such as [Microsoft](#), [Amazon](#) and [Linode](#).

Please note that if you are using the Parablu managed services platform then your company assumes the role of the data controller and Parablu is the data processor.

If you have any questions about this section or whether any of the following applies to you, please email info@parablu.com.

Access

You have the right to request certain information about our collection and use of your Personal Data over the past 12 months. We will provide you with the following information:

- The categories of Personal Data that we have collected about you
- The categories of sources from which that Personal Data was collected
- The business or commercial purpose for collecting your Personal Data

- The categories of third parties with whom we have shared your Personal Data; and
- The specific pieces of Personal Data that we have collected about you.

If we have disclosed your Personal Data for a business purpose over the past 12 months, we will identify the categories of Personal Data shared with each category of third-party recipient.

We do not sell your personal data.

Deletion

You have the right to request that we delete the Personal Data that we have collected from you. Under the California Consumer Privacy Act of 2018 (“CCPA”), this right is subject to certain exceptions. For example, we may need to retain your Personal Data to provide you with the Services or complete a transaction or other action you have requested. If your deletion request is subject to one of these exceptions, we may deny your deletion request.

Exercising Your Rights

To exercise the rights described above, you must send us a request that (1) provides sufficient information to allow us to verify that you are the person about whom we have collected Personal Data (this will require you to send an email from the account in question or login credentials), and (2) describes your request in sufficient detail to allow us to understand, evaluate, and respond to it. Each request that meets both of these criteria will be considered a “Valid Request.” We may not respond to requests that do not meet these criteria. We will only use Personal Data provided in a Valid Request to verify you and complete your request.

We will work to respond to your Valid Request within 45 days of receipt. We will not charge you a fee for making a Valid Request unless your Valid Request(s) is excessive, repetitive, or manifestly unfounded. If we determine that your Valid Request warrants a fee, we will notify you of the fee and explain that decision before completing your request.

You may submit a Valid Request by emailing info@parablu.com.

We Will Not Discriminate Against You for Exercising Your Rights Under the CCPA

We will not discriminate against you for exercising your rights under the CCPA. We will not deny you our goods or services, charge you different prices or rates, or provide you a lower quality of goods and services if you exercise your rights under the CCPA. However, we may offer different tiers of our Services as allowed by applicable data privacy laws (including the CCPA) with varying prices, rates, or levels of quality of the goods or services you receive related to the value of Personal Data that we receive from you.